

Replacement Policy:

Products purchased through PatriotLed and under warranty* may be returned for replacement by following these steps:

1. Contact Our Customer Service at 1-866.258.0592 to obtain an RMA number.
2. Fill out the Return Material Authorization Form in its entirety place the RMA Form in the box with the item(s) being returned.
3. RMA number is valid for 30 days. Products returned for credit are subject to a 25% restocking fee.
4. Our Replacement Department will process your request.

RMA forms can be obtained by:
 - Website: <http://www.patriotledtubes.com/rmaform/>
 - Contacting Customer Service at 866.258.0592

**Return Material Authorization (RMA) Form**

Company: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Phone: _____ Fax: _____

RMA No: _____ **Date Issued:** _____
 (Obtained from PatriotLedProducts' Customer Service)

*Under Warranty (Must provide original order number and date in order to verify warranty coverage).

Qty	Part Number	Description	Reason for Return	Serial # (Modem Only)	Order Number	Order Date

Shipping Instructions:

1. The bottom of the original packing slip contains PatriotProducts' returns address. Use this portion of the form to affix to the box(s).
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned items to:

Axis LED Group
6810 Avery Rd. Dublin,
OH 43017

Shipments received by PATRIOTLEDTUES without an RMA number will be refused.

Sample Address Label with RMA number

John Smith XYZ Corporation 123 Main Street	RMA#: 123456
Axis LED Group 6810 Avery Rd. Dublin, OH 43017	

Use this space for additional Comments:

Customer Signature: _____ **Date:** _____

Return Approval: _____ **Date:** _____